

# **ACA** Associated Claims Administrators

Dear Employer:

Associated Claims Administrators (ACA) will be administering your Workers' Compensation claims on behalf of National Liability & Fire Insurance Company and in partnership with North American Risk Services (NARS).

ACA and NARS professionals are experienced in Workers' Compensation Law. Please feel free to call our office with any questions you may have regarding your Workers' Compensation concerns.

Early involvement in a claim is important. It is not only cost effective for you, but it also can help the injured employee get proper medical care and return to work as soon as possible. We look forward to working with you to accomplish these goals.

You, the employer, are a vital part of making this happen and listed below are some things you can do:

- Report all work related injuries as soon as you are aware of them. Our toll-free fax number is 1-800-988-4722.
- You may report all work-related injuries by email at [claims@acaworkcomp.com](mailto:claims@acaworkcomp.com), or call 1-800-388-6268 for assistance reporting a claim.

After reporting your claim, you can contact NARS at 1-800-315-6090 for further assistance with your claim including:

- Refer all medical authorization requests to NARS.
- Communicate with your employee and NARS throughout the claim.
- Have some light duty work available for restricted duty.
- Advise NARS when the employee returns to work.

**Please keep copies of the attached forms to have on hand if needed.**

We look forward to a long and pleasant working relationship with you and your employees.

Please call anytime between 7:00am and 5:00pm Central Time, Monday through Friday if you have any questions regarding Workers' Compensation claims procedures.

Thank you.

Sincerely,

Associated Claims Administrators

# WORKERS COMPENSATION – FIRST REPORT OF INJURY OR ILLNESS

EMPLOYER (NAME & ADDRESS INCLUDING ZIP)		CARRIER/ADMINISTRATOR CLAIM NUMBER		OSHA LOG NUMBER		REPORT PURPOSE CODE							
		JURISDICTION		JURISDICTION CLAIM NUMBER									
		INSURED REPORT NUMBER											
		EMPLOYER'S LOCATION ADDRESS (IF DIFFERENT)						LOCATION # (IF AVAILABLE)					
INDUSTRY CODE		EMPLOYER FEIN						PHONE #					
<b>CARRIER/CLAIMS ADMINISTRATOR</b>													
CARRIER (NAME, ADDRESS & PHONE #)				POLICY PERIOD		CLAIMS ADMINISTRATOR (NAME, ADDRESS & PHONE #)							
				TO									
				CHECK IF APPROPRIATE:									
				SELF-INSURANCE									
CARRIER FEIN			POLICY/SELF-INSURED NUMBER				ADMINISTRATOR FEIN						
AGENT NAME & CODE NUMBER													
<b>EMPLOYEE/WAGE</b>													
NAME (LAST, FIRST, MIDDLE)				DATE OF BIRTH		SOCIAL SEC. # (IF THERE IS ONE)		DATE HIRED		STATE OF HIRE			
ADDRESS (INCLUDING ZIP)				SEX		MARITAL STATUS		OCCUPATION/JOB TITLE					
				M MALE		U UNMARRIED SINGLE/DIVORCED							
				F FEMALE		M MARRIED		EMPLOYMENT STATUS					
				U UNKNOWN		S SEPARATED							
PHONE #				# OF DEPENDENTS		K UNKNOWN		NCCI CLASS CODE					
RATE PER		DAY	MONTH			DAYS WORKED/WEEK		FULL PAY FOR DAY OF INJURY?		YES	NO		
		WEEK	OTHER					DID SALARY CONTINUE?		YES	NO		
<b>OCCURRENCE/TREATMENT</b>													
TIME EMPLOYEE BEGAN WORK		AM	DATE OF INJURY/ILLNESS		TIME OF OCCURRENCE		AM	LAST WORK DATE		DATE EMPLOYER NOTIFIED		DATE DISABILITY BEGAN	
		PM			CANNOT BE DETERMINED		PM						
CONTACT NAME/PHONE NUMBER				TYPE OF INJURY/ILLNESS				PART OF BODY AFFECTED					
DID INJURY/ILLNESS/EXPOSURE OCCUR ON EMPLOYER'S PREMISES?				YES		TYPE OF INJURY/ILLNESS CODE				PART OF BODY AFFECTED CODE			
				NO									
DEPARTMENT OR LOCATION WHERE ACCIDENT OR ILLNESS EXPOSURE OCCURRED						ALL EQUIPMENT, MATERIALS, OR CHEMICALS EMPLOYEE WAS USING WHEN ACCIDENT OR ILLNESS EXPOSURE OCCURRED							
SPECIFIC ACTIVITY THE EMPLOYEE WAS ENGAGED IN WHEN THE ACCIDENT OR ILLNESS EXPOSURE OCCURRED						WORK PROCESS THE EMPLOYEE WAS ENGAGED IN WHEN ACCIDENT OR ILLNESS EXPOSURE OCCURRED							
HOW INJURY OR ILLNESS/ABNORMAL HEALTH CONDITION OCCURRED. DESCRIBE THE SEQUENCE OF EVENTS AND INCLUDE ANY OBJECTS OR SUBSTANCES THAT DIRECTLY INJURED THE EMPLOYEE OR MADE THE EMPLOYEE ILL.										CAUSE OF INJURY CODE			
DATE RETURNED TO WORK		IF FATAL, GIVE DATE OF DEATH		WERE SAFEGUARDS OR SAFETY EQUIPMENT PROVIDED?				YES		NO			
				WERE THEY USED?				YES		NO			
PHYSICIAN/HEALTH-CARE PROVIDER (NAME & ADDRESS)					HOSPITAL OR OFF-SITE TREATMENT (NAME & ADDRESS)					INITIAL TREATMENT			
										NO MEDICAL TREATMENT			
										MINOR: BY EMPLOYER			
										MINOR: CLINIC/HOSPITAL			
										EMERGENCY CARE			
										HOSPITALIZED > 24 HOURS			
										FUTURE MAJOR MEDICAL/LOST TIME ANTICIPATED			
<b>OTHER</b>													
WITNESS(ES) NAME(S) & PHONE #(S)													
DATE ADMINISTRATOR NOTIFIED			DATE PREPARED			PREPARER'S NAME & TITLE			PHONE NUMBER				